



## MEETING AGENDA

- 1. PACT Overview
- 2. Progressive Management Intro
- 3. HQS Inspections
- 4. Timeline
- 5. Next Steps
- 6. Q&A



#### WHAT IS PACT?

NYCHA needs \$40 billion to fully renovate and modernize its housing, but the federal government has provided only a fraction of the funding needed.

Through PACT, developments are included in the Rental Assistance Demonstration (RAD) and converted to a more stable, federally funded program called Project-Based Section 8.

PACT unlocks funding to complete comprehensive repairs while keeping homes permanently affordable and ensuring residents have the same basic rights as they possess in the public housing program.

#### PACT INVESTMENTS & IMPROVEMENTS



Site improvements at Baychester



Repaired roof and solar panel system at Ocean Bay (Bayside)



Renovated apartment at Twin Parks West



Renovated building entrance at Ocean Bay (Bayside)

#### **HOW PACT WORKS**

PACT depends on partnerships with private and non-profit development partners, who are selected based on resident input.

PROFESSIONAL MANAGEMENT

Development partners bring design and construction expertise. They address all the physical needs at the development.

PUBLIC CONTROL: NYCHA AND RESIDENTS Your development will remain under public control. After conversion, NYCHA will continue to own the land and buildings, administer the Section 8 subsidy and waitlist, and monitor conditions at the development. Where needed, NYCHA can step in to resolve any issues that may arise between residents and the new property management team.

Property management partners are responsible for the day-to-day operation and upkeep of the buildings and grounds.

COMPREHENSIVE REPAIRS

ENHANCED SERVICES

Partnerships with social service providers help improve on-site services and programming through input from residents.

#### PACT RESIDENT PROTECTIONS

- Rent will be 30% of your household's income.\*
- You will have the right to organize.
- Resident associations will continue to receive funding.
- You will have the right to renew your leases.
- Your application will not be re-screened upon conversion.

- You will be able to add relatives onto your leases.
- You will continue to have succession rights.
- You will be able to have grievance hearings.
- You will have the opportunity to apply for jobs created by PACT.

<sup>\*</sup>Exceptions may apply to households who pay flat rent, are current tenant-based Section 8 participants, or a mixed family, as defined by HUD.

### DEVELOPMENT TEAM MEMBER



Real estate firm focusing exclusively on affordable housing

Nearly 9,800 units owned and managed

9,563 units in NYC, 1,587 units in the Bronx

21 properties containing more than 4,300 Project-Based Section 8 units







### DEVELOPMENT TEAM MEMBER



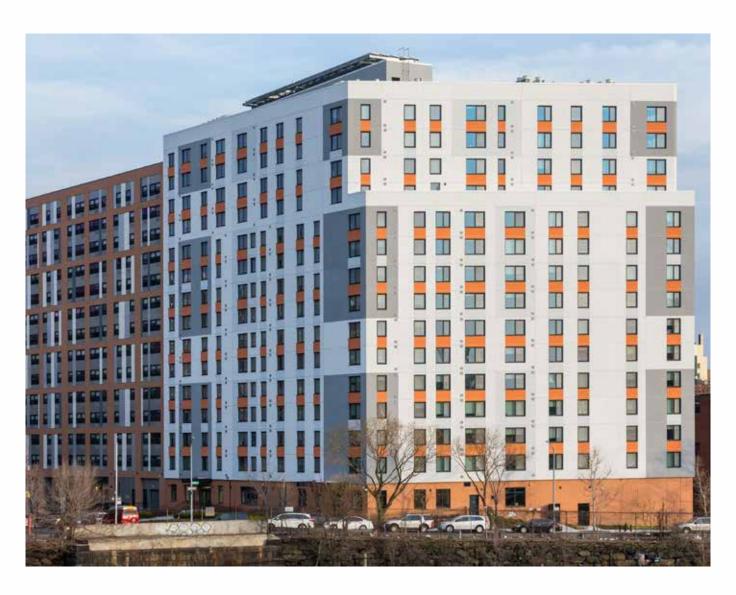
Developer focused on renovating and preserving affordable housing

Over 17,500 units affordable units owned and operated since 2004

9,545 affordable units in NYC, including 4,405 in the Bronx

Nearly 12,000 units with rental subsidies







### DEVELOPMENT TEAM MEMBER

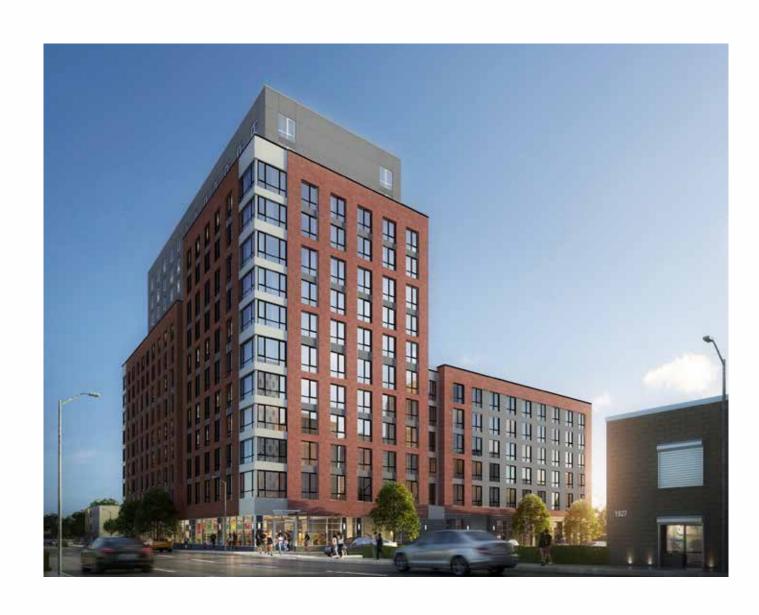


Minority- and
Woman-Owned
Business with over
15 years of
experience in real
estate investment
and development

Over 4,623 units acquired and/or under development, including 2,625 RAD units

Focused on creating dynamic and affordable housing opportunities in New York City

Experience with RAD conversions including Brooklyn Bundle II with Omni and Arker







#### PROPERTY MANAGEMENT



Progressive Management, a property management company owned by the Arker Companies, will manage the developments post-conversion.

Progressive will:

Respond to repairs quickly and ensure that issues are resolved

Provide open lines of communication with residents

Implement comprehensive cleaning and trash management system

Will manage following conversion



### PROPERTY MANAGEMENT

Onsite management offices

Dedicated property manager

24-hour answering service and designated maintenance coordinator

Mobile Response Team working with virtual guards for property safety

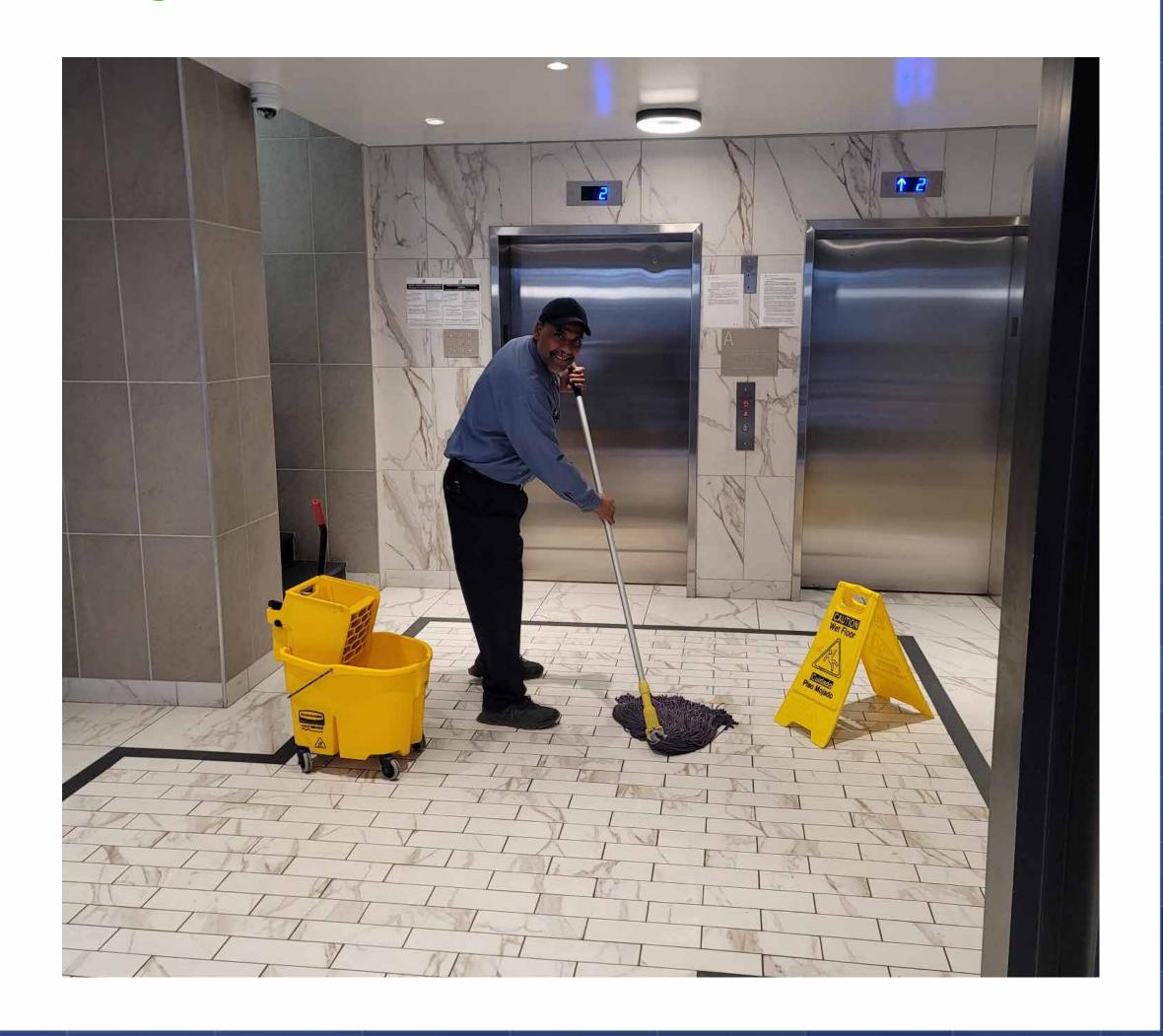
Compliance & leasing staff at management office





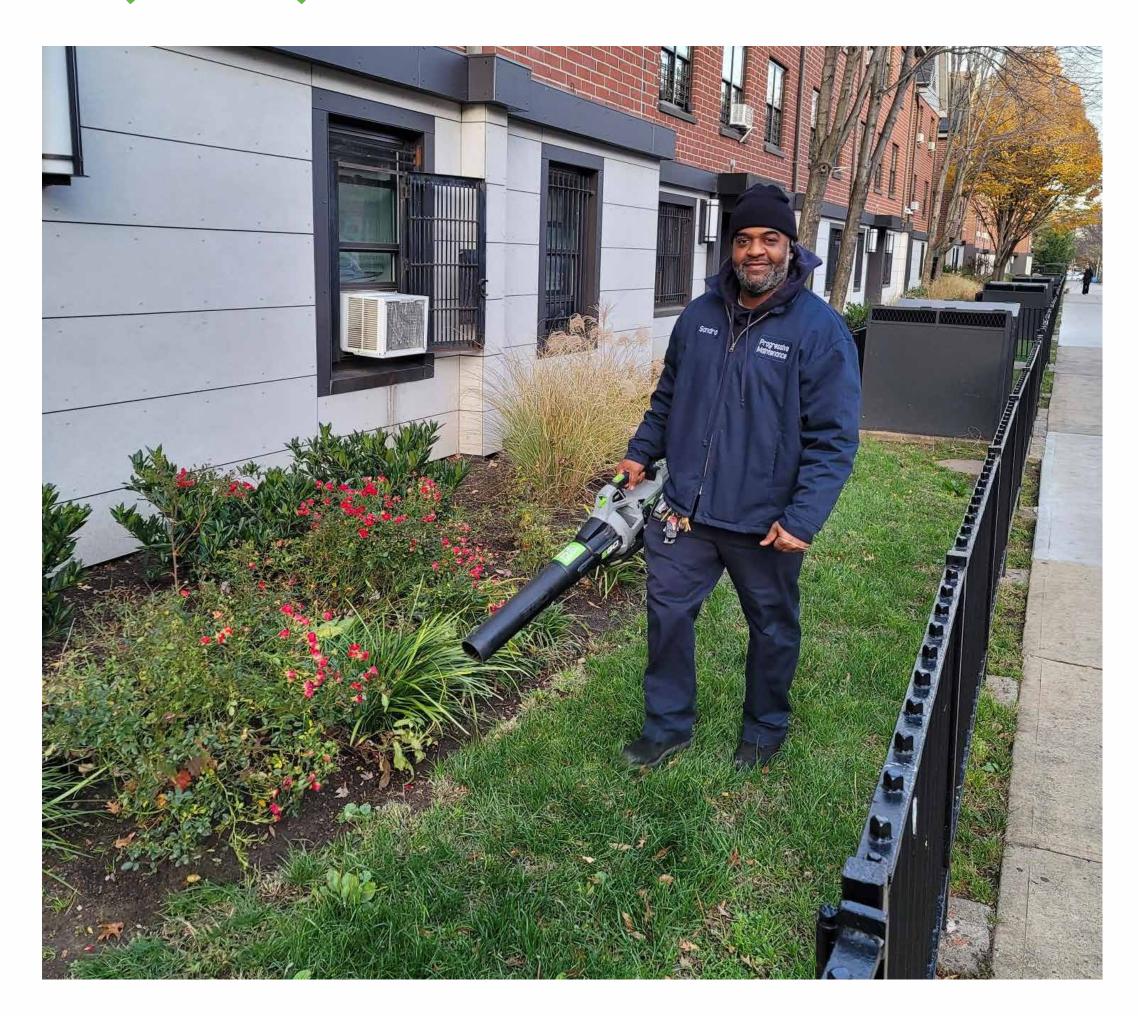
#### PROPERTY MANAGEMENT HIRING

- Maintenance & management positions will be available at conversion expected June 2023
- Seeking to hire qualified UAC residents
- Potential positions include Porter,
   Handyperson, Property Manager,
   Administrative Assistant



# HOUSING QUALITY STANDARDS (HQS)

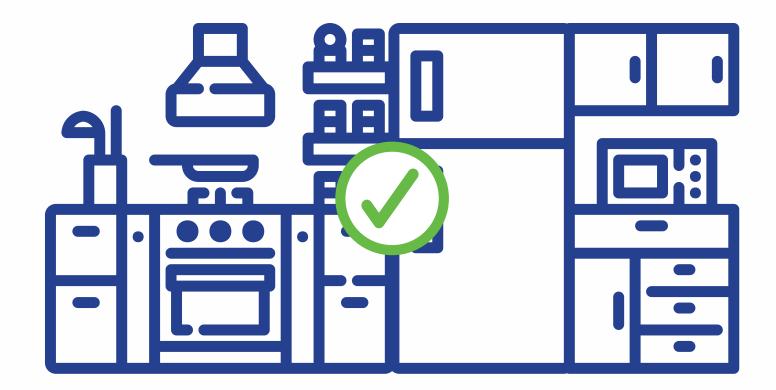
- Annual federal requirement for all Section 8 units
- Quality and safety standards to protect tenants
- HQS repairs are separate from rehab work, occur annually
- Will begin at UAC in February 2023



# HOUSING QUALITY STANDARDS (HQS)

- Pre-inspections & limited repairs to pass HQS inspections performed by Progressive team
- All units must pass HQS inspection to convert to PACT
- All units inspected by HPD HQS inspector
- Progressive will make appointments with residents & adult must be home







## TYPICAL HQS REPAIRS



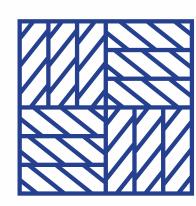
Replacement of smoke alarms



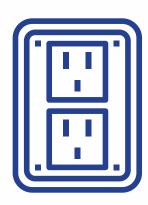
Repair holes in walls & ceilings



Minor window repairs



Spot replacement of floor



Fix exposed electrical wiring



Clear fire escape exit

#### SAFETY & SECURITY



The mission of Reliant Safety is to *improve residents' quality of life* through proactive use of security solutions.

#### Reliant Safety will increase security through:

- New camera system installed in hallways, stairwells and exterior grounds
- Management Response Team (retired NYPD law enforcement officers)
- New controlled building entry with fob system



### FUTURE MEETING TOPICS

#### **Rehab Scope Meetings**

- Construction Logistics
- Sample Kitchen and Bathroom Models
- Building Systems & Landscaping Plans

#### **Resident Hiring Meeting**

- Green Construction & OSHA Training
- Potential Jobs

**Social Services Meeting** 

Legal Assistance & Lease Signing





## TIMELINE

2023						
JANUARY	FEBRUARY	MARCH	APRIL	JUNE	SPRING	SUMMER
Scope Meeting						
	Pre-HQS & HQS Inspections					
		Social Services & Hiring Meeting				
			Section 8 & New Lease Meeting			
					Lease Signing	
						Conversion & Rehak Begins



#### **AVAILABLE NYCHA RESOURCES FOR RESIDENTS**



#### **PACT**

**Phone**: 212-306-4036

Email: PACT@NYCHA.NYC.GOV

Web: http://on.nyc.gov/nycha-pact

#### **Contact PACT Resources with questions about:**

- The Permanent Affordability Commitment Together (PACT) Program
- Project-Based Section 8
- How rent will be calculated
- Resident rights and protections

#### **Customer Contact Center (CCC)**

**Phone**: 718-707-7771

#### **Contact CCC with questions about:**

- Regarding emergency repairs in your apartment or in a public space
- Concerning heat and hot water issues
- To schedule general apartment repair appointments
- For information about housing applications offices



unionaveconsolidated.com

PHONE:

917-608-0092

**EMAIL:** 

PACTPartners@unionaveconsolidated.com

# QUESTIONS







